



TIVOLI

TRAINING CENTRE

YOUR CHOICE. YOUR FUTURE

Annual Report 2019





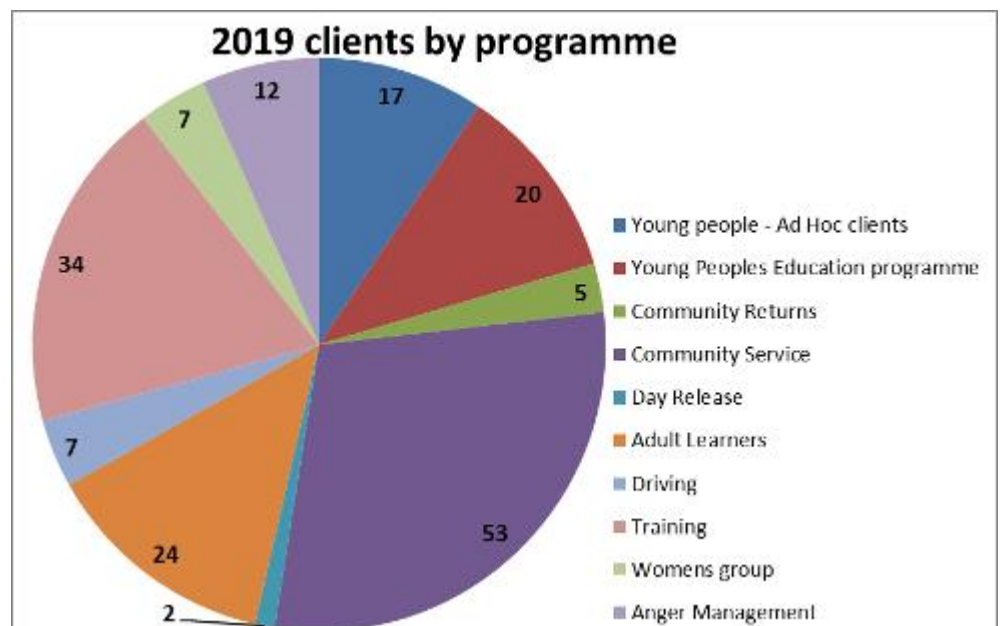
Note from the chair:

Thank you for your ongoing interest in Tivoli Training Centre. 2019 was another good year for the centre and we have plenty of reasons to celebrate our achievements throughout the year. Tivoli worked with a total of 181 clients through the year (a 34% increase on 2018 and one of our busiest years ever).

Much of this was to do with the introduction of practical one-day training options (Safe Pass, Manual Handling skills, etc.) which have proven themselves a practical way to ensure our clients have skills which open up a path into the jobs market. We also developed further therapeutic training to meet our client needs. Our Anger Management programme in particular has been very much appreciated. These courses have added to and complemented our existing programmes which provide opportunities for Probation clients to complete their Community Service hours or the Community Returns Programme in a supportive and educational environment. The young people’s programme continues to offer a full-time educational option for YPP clients who have left school early.

As I write this we are already ½ way through 2020 and have had to deal with hurdles nobody could have anticipated. The centre has adapted it’s core offerings to deal with the lockdowns and changing restrictions, but has managed to stay open to clients, and continues to offer a safe and educational environment to adult and young Probation clients. My thanks to the staff and tutors at Tivoli Training Centre for their hard work and dedication.

Jared Huet
Chair – Tivoli Training Centre



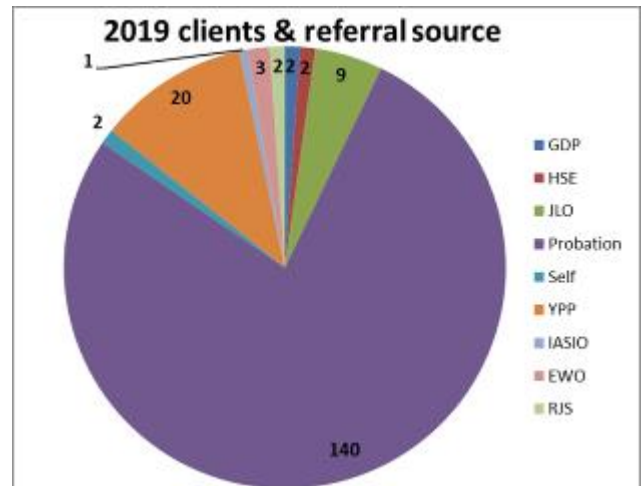
2019 key numbers!

181 clients were supported by Tivoli during 2019—our second busiest year ever.

Once again many clients availed of a number of different programmes, and tailored their time at Tivoli to suit their needs

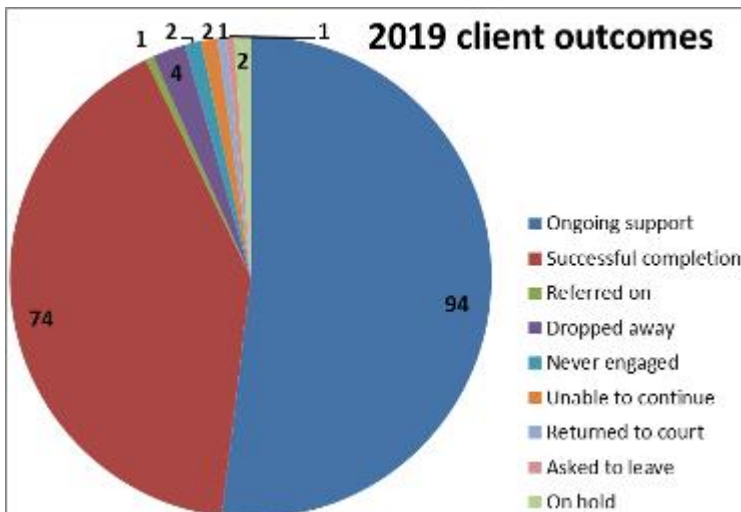
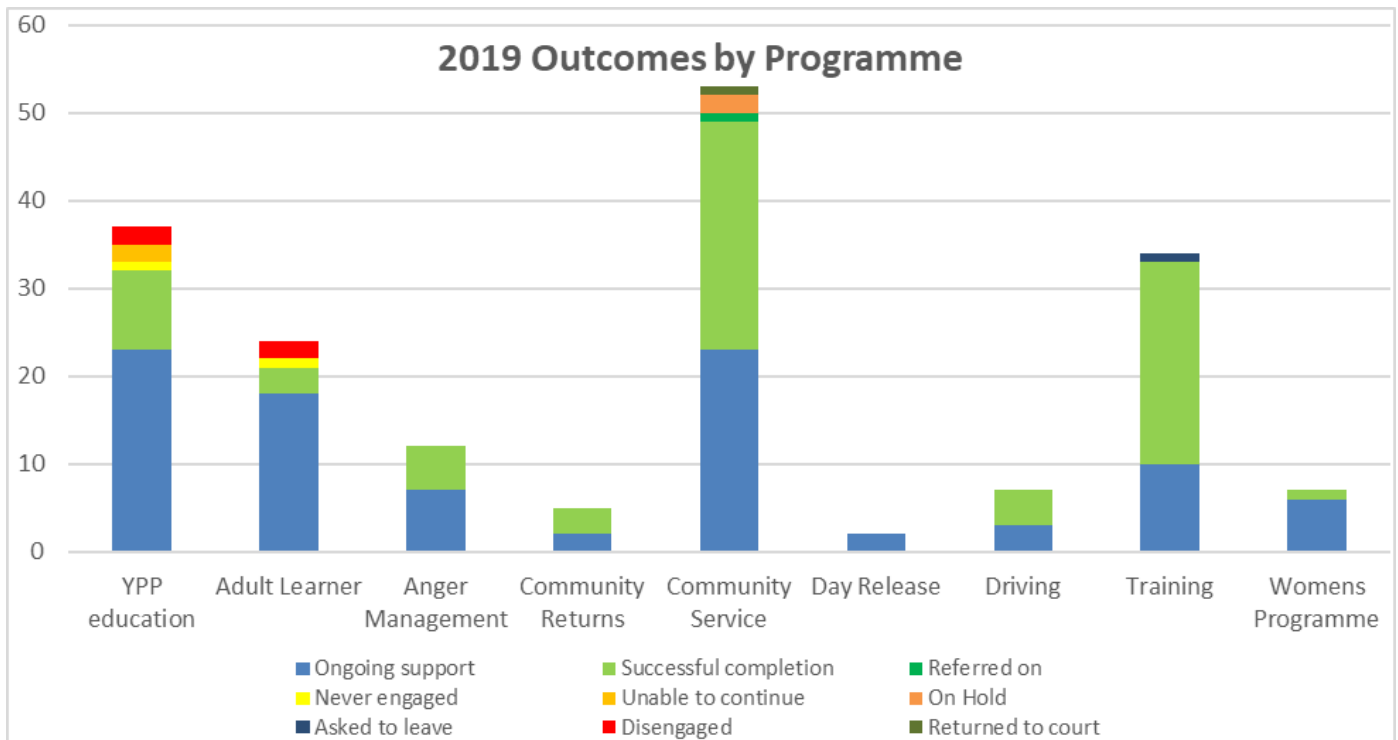
88% of referrals in 2019 came from Probation:

- 77% from Adult Probation
- 11% from YPP
- 8% other 'justice' agencies (JLO's, IASIAO, etc.)



Programmes:

The range of programmes available at Tivoli continued to grow—the one-day skills courses continue to be popular and we have been able to offer a wide variety of courses to suit clients particular needs (including Forklift training for a small group of clients who had job opportunities). Similarly our Anger Management course has met a need and we have seen a fast increase in referrals for this course.



Outcomes:

Slightly over 1/2 of our 2019 clients were still receiving support into 2020.

Most of the rest completed their Programmes successfully. In some cases this simply means that they completing the requirements of the court. For many though, it also means that they completed a course which gives them improved job opportunities, or a skill (like driving) which makes a tangible difference to their life.

Young Person's Programme Highlights:

Tivoli worked with 37 young clients over the course of 2019. This included 7 female learners, a significant change from previous years where we would normally have had only 1 or 2 young female clients.

The core programme is our full-time educational programme (which had 20 clients through the year, but we also work part-time with clients who have not yet started on the programme and we continue to work with clients who have finished the programme. This tends to be short term support around social welfare payments, medical cards, help with applying for identification and support looking for a job or a new course.



The full-time educational programme aims, most of all, to create an environment where our clients experience education and training positively. They have all had negative experiences of school, and have largely given up on education. Tivoli offers them an opportunity to work towards a Major QQI Award at level 4, which gives them a good foundation for further education. As with previous years, we offer modules in Communications, Work Experience, Personal Effectiveness, Career planning, Teamwork, Maths, Computers (a variety of IT classes), Art (a number of different art/craft modules are possible), Woodwork, Health-Related Fitness, Work Place Safety and Horticulture.



During the time that the learners at Tivoli they participate in short courses that are available at Tivoli such as Safe Pass, Manual Handling, First Aid and HACCP. We also encourage and support them in their theory test and obtaining a driving licence by providing driving lessons.

In the middle of the day, clients have a chance to get out for some sports. Boxing is the main activity although clients can also choose to go to the gym, and we also have a girl's fitness group where they do boxercise. On occasion we will take a break from the normal activities and instead have a walk on the pier or jog up Killiney Hill!

In addition to the education provided at Tivoli, Emma, Project Worker, meets

one to one with clients to support their individual needs. This includes support around their mental health, addiction, housing, and court and family situations. Emma also links in regularly with their family and other professionals involved with the young person. She has regular three way meetings with the clients Probation Officer and the client and also facilitates meetings with Education Welfare Officers, Social Workers, Aftercare Workers and others. We see this as an integral part of our Education programme and wider policy of developing our client's potential.



Towards the end of 2019 we had plans with the probation officer to facilitate DLRCAT providing support around addiction to clients at Tivoli. We hope to get this running once it is safe to do so.



Sailing into Wellness:

Over 4 weeks in May and June, Tivoli adult clients participated in the 'Sailing into Wellness' programme.-

This initiative aims to use sailing to build confidence and skills into participants while also giving them access to a new activity.

Dun Laoghaire Harbour is such a significant element of the town it was particularly encouraging to see the clients finding that they can experience the sea in a while new way!

8 clients (and 2 staff) took part in the programme. A couple found the seasickness too much, but most enjoyed the programme and were keen to experience more.

We hope to have another group take part in 'Sailing into Wellness' in 2020. They also offer an overnight sailing and training opportunity which we would like to see a group avail of at some stage.





Adult programme highlights:

Our core programmes (Community Service, Community Returns, Adult learners and Women's Programme) have been enhanced by the addition of short Therapeutic courses and practical skills training.

Therapeutic courses:

- Tivoli's 1st Anger Management Group ran in Summer 2019. 8 clients were referred and 6 of these completed the course
- 1 to 1 Anger Management continues to run on a needs basis: 12 completed in 2019.
- 1 to 1 Alcohol and Offending is run as needed - 9 individuals completed the programme in 2019.
- Victim Awareness ran for the 1st time in Tivoli in Summer 2019, co-facilitated by Darren Ferguson (SPO) and Jan Alvey (SPO)
- Changing Courses ran in the centre with CSO and CR Clients in October 2019. It ran for a total of 4 weeks and was facilitated by two IASIO Staff.
- Sailing into Wellness ran in May 2019 as described on the previous page.

Practical skills training:

- Driving: 9 clients passed the driver theory test and 10 clients passed the full driving test.
- First Aid 5
- Occupational First Aid 3
- HACCP 8
- Manual Handling 26
- Safe Pass 22
- Forklift 3
- Barista Training 4

These have been very popular with clients, as well as giving them better access to the jobs market.

Core programmes:

The **Women's group** meets weekly as a supportive environment for the women involved.

Community Service and **Community Returns** clients attend on Monday, Wednesday and Friday, to engage in Horticulture work, the HSE recycling programme and also to attend classes in the afternoons (Art, Woodwork, IT, Literacy Support).

We continue to support clients on **Day Release** from prison within this programme, in order for them to re-integrate towards the end of a life-sentence, usually due to parole conditions before release.



Throughout the week clients come in for our **Adult Learners** classes (Art, Woodwork, IT, Literacy). These are social times as well as educational and are very important to the clients involved.

Aisling meets with all clients at referral, identifying key-working needs and working with clients as needed to help them address these.

Results:

We are in contact with many clients after they have moved on from Tivoli and continue to support them as needed.

One client started on the UCD Access Course in September 2019, having been supported by Tivoli with regards to the application, funding and course work. Communication continues to be ongoing with the course co-ordinator on any issues and progress.

A number of clients have come up with ways to give back to the community. In 2019 we again made toys which were donated to Barnardos. Others got involved in projects to improve the centre—including the construction of our new Barista corner pictured below.



HSE landscaping project:

In 2019 we completed the work on restoring a garden for the HSE and it is now in use within a residential facility.

This internal courtyard had been neglected for years and was unusable when we got involved. Over a period of months it was restored to an attractive garden which is much appreciated by the residents.



Finance & Governance:

The board met formally 6 times through 2019 with an average attendance of 5 directors at each meeting. The board and staff also met socially for a meal in December.

Board members:

Jared John Huet	Chair
Joe McNeill	Company Secretary
Jane Dillon Byrne	
Paul Gahan	
Barbara Hammond	
Angela Timlin	
Olivia Kavanagh	
Darren Ferguson (Resigned board 12 November 2019)	
Noel Gavin (Appointed 7 November 2019)	
Mary Trainor (Joined board 12 November 2019)	

Tivoli Training Centre's 2019 accounts were audited by Boland & Partners.

Income & Expenditure and Balance Sheet figures are published below.

Tivoli is grateful for the ongoing support of the Probation service. Core funding for 2018 stayed at the same level as 2018, and a small capital grant allowed us to replace a water pump that could not be repaired. This ensured our annual resources could be targetted at services to our clients.

Income & Expenditure sheet	2019	2018	Expenditure for the year exceeded Income by €20k resulting in a drop on our balance sheet. This was due to some capital expenditure as well as an increase in activities. Expenditure has been managed carefully through 2020 to ensure the centre's balance remains healthy.
Year ending 31st December 2019	€	€	
Income	666,697	656,755	
Expenditure	687,088	655,682	
Deficit for the year	-20,391	1,073	

Balance Sheet	2019		2018	
As at 31st December 2019	€	€	€	€
Fixed Assets				
Tangible assets		15,738		12,186
Current Assets				
Debtors	15,886		23,212	
Cash at bank and in hand	117,471		112,677	
	<u>133,357</u>		<u>135,889</u>	
Creditors: amounts falling due within one year	<u>141,123</u>		<u>119,712</u>	
Net current liabilities		<u>-7,766</u>		<u>16,177</u>
Total assets less net liabilities		<u>7,972</u>		<u>28,363</u>
Reserves				
Income and Expenditure amount		<u>7,972</u>		<u>28,363</u>
Members Funds		<u>7,972</u>		<u>28,363</u>

We confirm that Tivoli Training Centre complies with The Governance Code for the Community, Voluntary and Charitable Sector in Ireland.



Tivoli Training Centre is also registered and fully compliant with the Charities Regulatory Authority (CRA)

Tivoli Training Centre appreciates the ongoing support of the various agencies who partner with us and who provide us the resources to do our work:

- The Probation Service
- Young Peoples Probation
- Irish Youth Justice Service
- Dublin & Dun Laoghaire Education Training Board
- Loughlinstown and Ballybrack Youth Diversion Programme
- Castle Project, Sandyford
- Mounttown Community Facility
- Monkstown Boxing Club

