



Annual Report 2020



Note from the chair:

I am happy to present the Annual Report for Tivoli Training Centre 2020. It goes without saying that this has been a challenging year, with challenges nobody had predicted.

The team at Tivoli rose well to the challenge, keeping the clients in focus as they repeatedly adapted the centre to continue to provide needed services to adults and young people in the justice system. There were new difficulties—many client families struggled to cope through periods of lockdown, and the team maintained support not only to our clients but also to their immediate family in a number of cases.

I would like to thank the Probation service, YPP and DDLETB for their ongoing support of the Centre over the years. Their resources are keeping a vital service operating.

I would also like to thank the staff, tutors and coaches / trainers who put so much energy into providing education and training to Tivoli clients.

Jared Huet

Chair – Tivoli Training Centre



Stand-up Paddleboarding with young clients. Dec. 2020

A year in 3 acts: Jan – March—business as usual

Tivoli Training Centre started 2020 with a set of programmes providing needed education, training and therapeutic services to 109 clients.

The **Adults programme** includes :

Community Service / Community Returns / Day Release clients attend Tivoli to engage in Horticulture work on the grounds and cleaning and recycling of HSE mobility aids. They also attend classes in Art, Woodwork, Literacy, IT skills, etc.

Therapeutic courses are run regularly in line with demand. These include: Anger Management, Alcohol and Offending, Structured relapse prevention, Drug Awareness, Victim Awareness,

Skills training courses are delivered to cover a wide range of practical & job-related skills as needed. These include: Safe Pass, Manual Handling, HACCP, Occupational First Aid, Driving (both Theory & Practical, Forklift, Barista training. These are very popular and often lead directly to employment for our clients.

Adult Learners classes run each afternoon in Art, IT, Woodwork, literacy for clients who wish to engage in classes. Many of these have very little social networks and really appreciate the opportunity to attend the centre meet with others and have a chat while learning something.

A **Womens group** meets weekly, and is a vital support to vulnerable women in the justice system.

Aisling and Mick ensure these programmes are running smoothly and meeting the needs of the clients. Aisling provides regular key-working of clients.

Our **Young People's programme** continues to deliver a full-time Educational programme of QQI Level 4 training in Art / Crafts, Woodwork, Communications, Work Experience, IT classes, Maths, Personal Effectiveness, etc. This generally last for 2 years (although we have had clients stay for 3 years when necessary) and leads to a Major award in General Learning at level 4.

For clients who are not yet ready to start on the full-time programme, we can arrange for them to attend part-time initially.

Emma provides key-working to our Young clients (and often to their families—as the issues they are dealing with are often linked to their home situation)

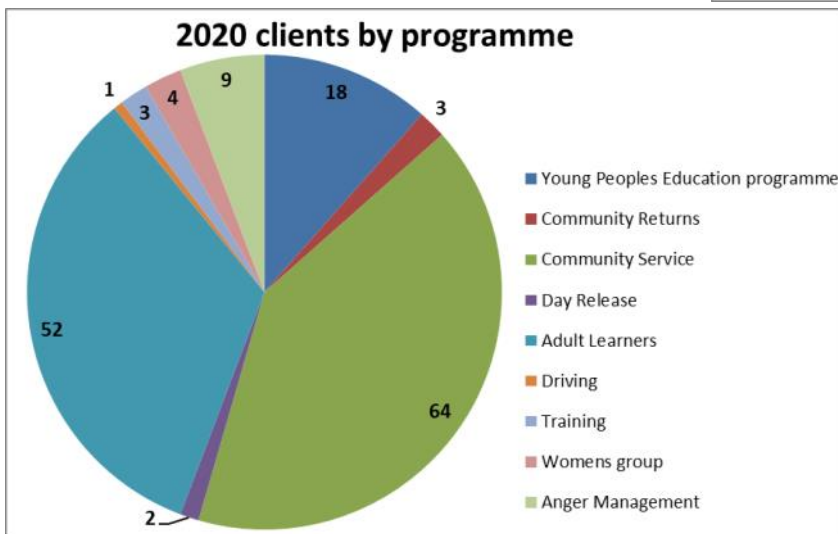
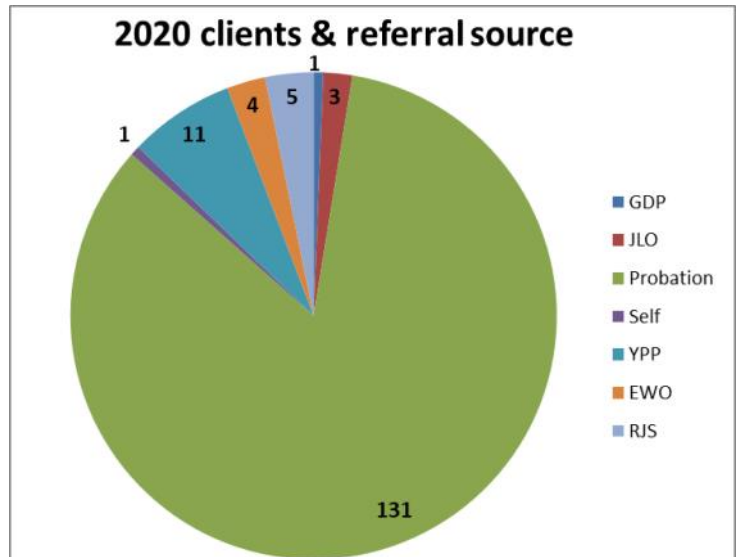


2020 key numbers!

156 clients were supported by Tivoli during 2020 — a reduction on 2019, but a busy year all the same — especially considering everything else happening!

91% of referrals in 2020 came from Probation:

- 131 (84%) from Adult Probation
- 11 (7%) from YPP
- 5 (3%) came from RJS
- 4 (3%) came from JLO's or Garda Diversion
- The rest came from referrals by an Education Welfare Officer (4) and 1 self referral.



Programmes:

Many clients took part in a number of programmes (and are only counted once), so the numbers availing of each programme is significantly higher.

Community Service was the programme with the largest number of clients (64) and allowed many to successfully complete their hours as the scheme adapted to fit the restrictions.

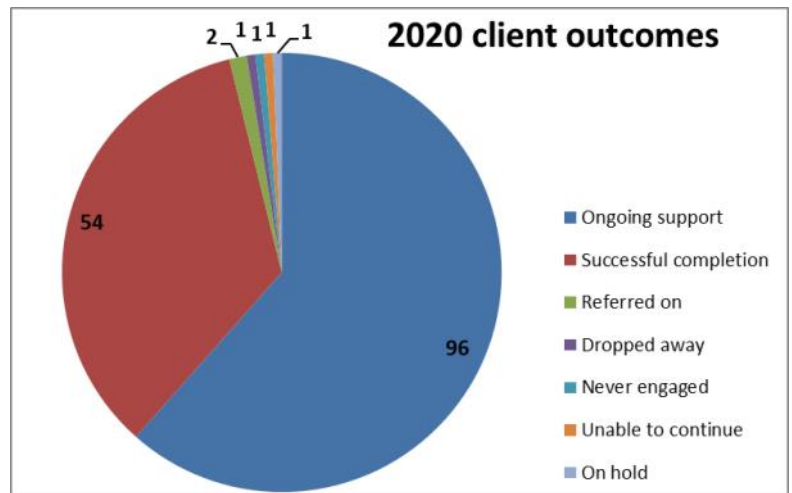


Outcomes:

96 of our 2020 clients continued to receive support from Tivoli into 2021.

Most of the rest (54 of 60) completed their programmes successfully. These included:

- 12 completed 1 to 1 Anger Management
- 4 completed 1 to 1 Alcohol and Offending
- Victim Awareness 1-1 for 1 client.
- 6 clients completed Drug offence work.
- Driving: 4 clients passed the driver theory test



A year in 3 acts: March—June — Adapting to a pandemic

The Centre closed in March, and all care continued remotely for a time.

Adult clients were contacted by phone each day that they would ordinarily have attended as a means of support. During this lock down phone calls constituted as Community Service Hours. As a result:

- 45 successfully completed their Community Service
- 2 successfully completed their Community Return obligations.

Young clients were called each week by phone, to maintain contact and continue tuition wherever possible. Packs of course material were prepared and sent to clients to be worked on at home and returned. Colm and James also visited the clients regularly, chatting to them on the street and engaging them in exercise outdoors.

Human Impact: Some clients really struggled with their mental health. Others had difficulty adjusting to wearing masks and social distancing. The phone calls from March to May worked very well, to most clients the calls were the only means of support. Clients who were particularly vulnerable were identified, and staff who lived nearby arranged to meet them outdoors (usually in a park) regularly. Some course work was attempted, but this was primarily for social contact and helping them cope with the restrictions.

A number of families were struggling with the lockdown, and Emma had regular calls with the parents as well as the young clients. We arranged to send Art packs to a few of the families / parents to give them something to engage them while at home, to help them relax and de-stress and to give families activities they could engage in together.

For families unable to cope, Emma engaged with local agencies including: DLCAT who held appointments with clients at Tivoli and by phone, Springboard Counseling, Community Gardai, Schools, Education Welfare Officers, LAB Garda Diversion Programme and YPP / Probation. This interagency work was vital, particularly with one family where all these agencies were needed.



A year in 3 acts: June – December — Continuing despite restriction

While the project workers and tutors were continuing client work despite the lock-down, we also worked on the building to prepare it for safe client work complying with all restrictions and public health rules. Some of the centre was shut down, screens were installed in rooms to keep a barrier between people. Refreshment stations were set up to prevent clients congregating in the canteen.

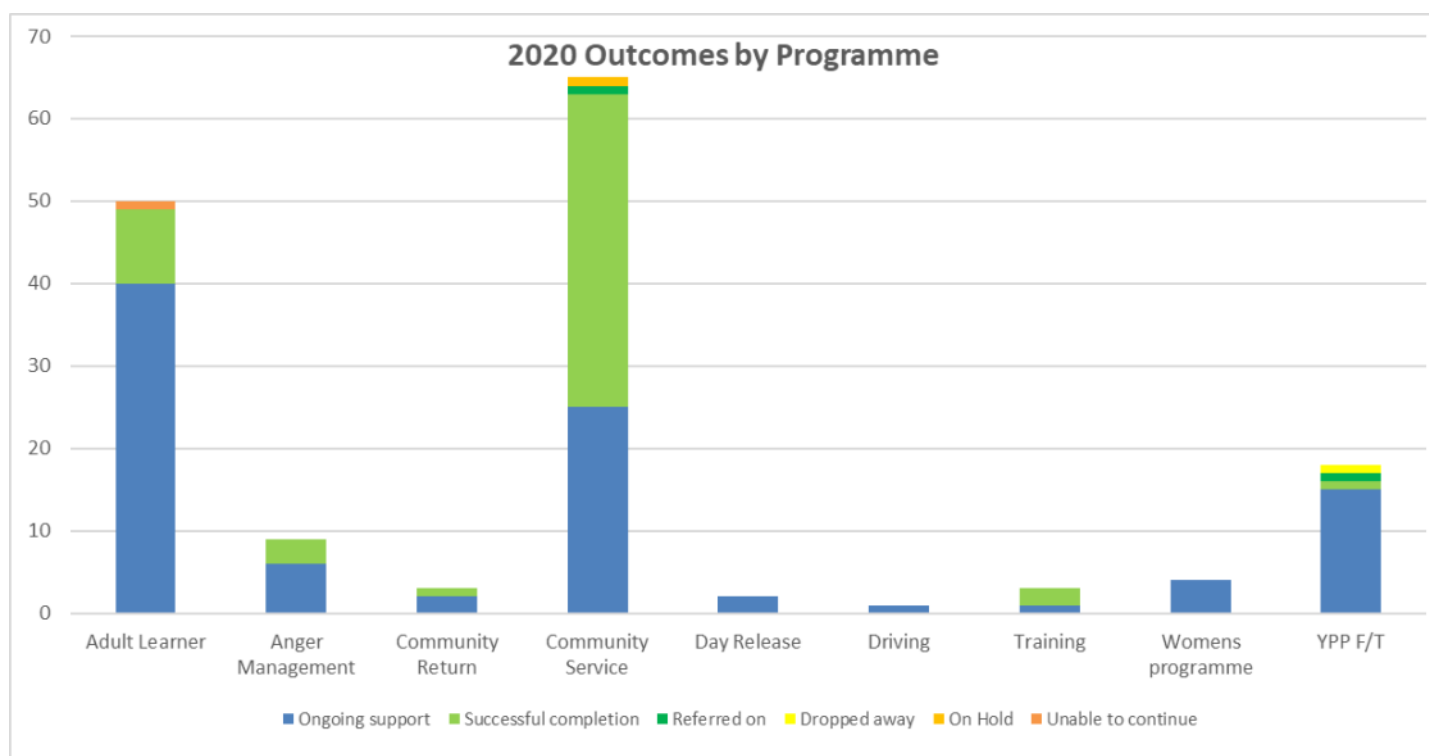
As a result of this, the centre was able to re-open safely to clients (in limited numbers) on June 29th, and remained open for the rest of the year. We scaled the numbers attending up and down to comply with public health guidelines, but continued to provide services.

3 meeting rooms were set up and available for 1-1 appointments, and were used by Project workers, Probation Officers, DLCCAT addiction counsellor, as well as for remote meetings with residential rehab centres over Zoom.

Community Service was restricted again in October / November. While CS clients were unable to attend the centre, we arranged project packs for clients to complete at home (Christmas Cards and Decorations for local nursing homes). This allowed all CS participants to receive Integrated Community Service hours for their work.

Meanwhile normal classes and 1-1 sessions continued for high-risk adult probation clients.

In December we partnered with WHAD project to engage the young clients for 4 weeks of paddle-boarding in Dun Laoghaire and rafting on the Liffey.



Income & Expenditure sheet	2020	2019
Year ending 31st December 2019	€	€
Income	654,720	666,697
Expenditure	<u>650,576</u>	<u>687,088</u>
Deficit for the year	<u>4,144</u>	<u>-20,391</u>

2020 Accounts

Balance Sheet

As at 31st December 2019

	2020		2019	
	€	€	€	€
Fixed Assets				
Tangible assets		10,372		15,738
Current Assets				
Debtors	24,285		15,886	
Cash at bank and in hand	<u>109,442</u>		<u>117,471</u>	
	133,727		133,357	
Creditors: amounts falling due within one year	<u>-131,983</u>		<u>-141,123</u>	
Net current liabilities		<u>1,744</u>		<u>-7,766</u>
Total assets less net liabilities		<u>12,116</u>		<u>7,972</u>
Reserves				
Income and Expenditure amount		<u>12,116</u>		<u>7,972</u>
Members Funds		<u>12,116</u>		<u>7,972</u>



Finance & Governance:

The board met formally 5 times through 2020 with an average attendance of 5 directors at each meeting.

Board members:

Jared John Huet	Chair
Joe McNeill	Company Secretary / Treasurer
Jane Dillon Byrne	
Paul Gahan	
Barbara Hammond	
Angela Timlin	
Olivia Kavanagh	
Noel Gavin	
Mary Trainor	

Tivoli Training Centre's 2020 accounts were audited by Boland & Partners.

Tivoli is grateful for the ongoing support of the Probation service. Core funding for 2020 stayed at the same level as 2019.

Expenditure was managed carefully through 2020 to ensure the centre's balance remained healthy.

We confirm that Tivoli Training Centre complies with The Governance Code for the Community, Voluntary and Charitable Sector in Ireland.

Tivoli Training Centre is also registered and fully compliant with the Charities Regulatory Authority (CRA)

Tivoli Training Centre appreciates the ongoing support of the various agencies who partner with us and who provide us the resources to do our work:

- The Probation Service
- Young Peoples Probation
- Irish Youth Justice Service
- Dublin & Dun Laoghaire Education Training Board
- Loughlinstown and Ballybrack Youth Diversion Programme
- Castle Project, Sandyford
- Mounttown Community Facility
- Monkstown Boxing Club

